

NISGA'A SCHOOL DISTRICT NO. 92

4702 Huwilp Road, PO Box 240 New Aiyansh, BC

Phone: 250-633-2228 Fax: 250-633-2401 V0J 1A0

Competition 24-17 Information Technology Support Position New Aiyansh, BC (within close proximity to Terrace)

Nisga'a School District No. 92 invites applications from experienced Information Technology Support Position.

Nisga'a School District is located in the majestic and breathtakingly beautiful Nass valley in northwestern British Columbia. The district encompasses the traditional treaty territory of the Nisga'a Nation along the Nass River. People from around the world are drawn to Nisga'a lands to experience diverse outdoor explorations, including the volcano, Lava Bed Park, natural hot springs, fishing, hiking, hunting, kayaking/canoeing, biking, sledding, etc., as well as to encounter Nisga'a culture.

As part of the BC Public School System, School District No 92 (Nisga'a) delivers education to four Communities; Nisga'a Elementary Secondary located in New Aiyansh community, Gitwinksihlkw Elementary located in Gitwinksihlkw Community, Alvin A. McKay Middle School located in Laxgalts'ap Community and Nathan Barton Elementary located in Gingolx Community.

Position Description:

Employees in this classification provide assistance to users and administrators of district technology resources, with a focus on computer programing. Under the direct supervision of the Manager of Information, you will be required to create interfaces to help streamline internal computer operations, and where possible, automate tasks and simplify end user experience. You will create programs and databases to manage district equipment such as laptops, access control systems and phone systems. You will be expected to provide web based tools to manage and monitor district technology and update existing programs and troubleshoot errors as needed. The Help Desk Technician Programmer is required to help other technology district staff as needed and with analyzing, categorizing and making decisions on support issues.

Duties:

- Evaluate and troubleshoot existing district-developed computer programs.
- Develop applications and backend databases using various programming and scripting languages and follow implementation schedules.
- Write documentation for developed systems according to industry standard.
- Train and give assistance to District staff on developed applications.
- Keep informed of industry trends and applicable technologies and recommend programming changes and application updates.
- Assist IT staff in other tasks such as district staff computer assistance, imaging and deployment of technology.
- On site visits as needed to assist with technology.
- Maintain the confidentiality of sensitive information seen or heard.
- Other related duties as requested.

Other qualifications include:

- Experience in Web Design / Development
- Certification as an Apple Support Professional, A+ and N+ certificate or equivalent
- Experience supporting LAN, PC, and VoIP environments and proven ability to manage day-to-day technology operations
- A thorough understanding of networking and security fundamentals in a Windows and Linux environment
- Knowledge of multiple technologies including Windows servers and operating systems, Wireless infrastructure, Mac OS X, SAN technologies, WAN, LAN and Wi-Fi
- Knowledge of PHP, Perl, and C development code, personal computers and personal computer software
- Knowledge of SQL database programming and database administration.
- General knowledge of equipment capabilities, computer systems development and analysis.

Please include a resume and cover letter including three reference letters no later than 3:00 pm **December 8, 2023.** We thank all applicants for their interest in the Nisga'a School District.

Competition #24-17 Attention: Human Resource Department Nisga'a School District No. 92 PO Box 240, New Aiyansh, BC V0J 1A0 Email: humanresources@nisgaa.bc.ca